



When it comes to flooring, We've got you covered.

Sisal Care, Maintenance and Cleaning

How do I care for my natural fiber rug?

Natural fiber floor coverings are relatively easy to maintain because dirt does not cling to the hard fibers, but rests loosely in the weave. Natural fibers do not show dirt readily.

Normal Maintenance: Regular vacuuming is the best care you can do to keep the fresh appearance of your natural fiber flooring. Visible and loose dirt should be vacuumed with a strong suction vacuum. Vacuum the carpet from different directions, making several passes over the area.

Although the need may not be visible, this frequent and regular vacuuming will increase carpet life by preventing soil build-up, and will help eliminate stains caused when spilled liquids dissolve soil accumulations.

Vacuuming Bound Rugs: When vacuuming bound area rugs, take special care with the binding border. Do not let the vacuum sit on top of the binding or catch the corner of the rug as it could damage the binding. Also, vacuum in the direction that the binding is sewn so as not to pull up the binding from the rug. Rugs will not be replaced or repaired due to improper vacuuming or care.

Vacuuming Sisal Wool Rugs: Do not use the beater bar and put the vacuum at the highest level. The suction of the vacuum will be sufficient to pick up dirt or dust.

Overall Cleaning: It is important during cleaning to control the amount of moisture. It is NOT recommended that the natural fiber be steam cleaned, wet shampooed or any other method that involves water saturation. It is recommended that a dry cleaning process be used. We have a Host Cleaning Kit for your convenience and it cleans up to a 250 sq. ft. area.

If exposed to dryness or low humidity, a frequent, light and even application of water strengthens these natural vegetable fibers and enhances the wearing qualities. Moisture can be applied by spraying, light sprinkling, clean mop, damp brush or any device that would give a light and even application of clean water. This dampening can also help eliminate minor bubbling and looseness, as both carpets will tighten up slightly as they dry. Sisal carpets dry quickly. Under no conditions should the carpet be saturated, or undesirable changes could result, as well as possible staining from dyes in the underlay. Care should be taken that the carpets are vacuumed and clean before applying the moisture, since dirt in the matting might stain if dissolved.

Fresh Stains or Spills: Immediately remove any spills by blotting liquids (blot do not rub) with a white cloth or scrape up solids with a dull knife or nail file. For red wine and tomato sauce, dab with a white cloth dampened with club soda to neutralize the spill and remove any possible stain. Let dry. Many times the stain disappears. If not, try cleaning with a cloth dampened with mild soap, or use our Sisal Life Cleaner. Dry immediately with a hairdryer or fan.

Water: Because sisal, seagrass, mountain grass and jute are natural fibers, they can absorb moisture. To avoid watermarks, spills must be cleaned up immediately with an absorbent white cloth. Dry with a hairdryer or fan.

Cleaning the Binding: For routine maintenance of our woven fabric bindings (canvas and linen), simply vacuum the edge finish as explained above. If excessive soiling or spills occur on the binding, our Sisal Life Cleaner works really



well and also reapplies the Sisal Life Protector as it is applied.

Protecting Natural Fibers: We highly recommend that the natural fibers be treated with a protector to decrease absorbency and lengthen the time between cleaning.